

Safety Belt

Software Protection Program



Secures the value of today's test system

The environment in which today's test cells are working is changing faster than ever. In order to allow for quick incorporation of new requirements the test cell must be kept up to date at all times.

Safety Belt achieves exactly this by providing the latest technology advancements that are driven by upcoming market requirements. Regular software upgrades will ensure the compatibility with the actual industry-standard operating system and will keep the down time for upgrading

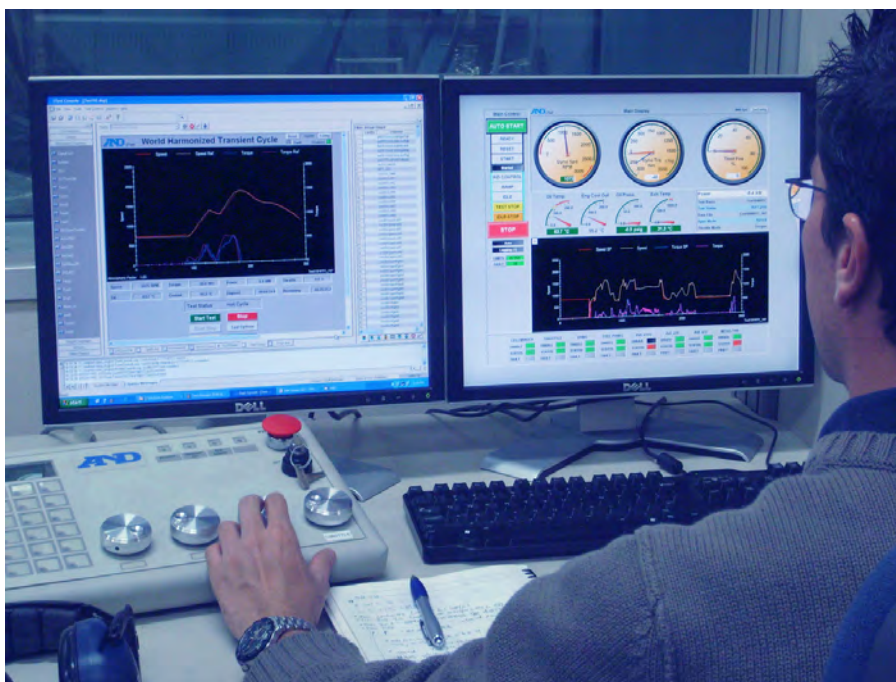
the test cell capabilities to a minimum.

A&D's Safety Belt secures the initial test system investment at a minimal yearly fixed cost.

The program also includes access to A&D's Help Desk for diagnostic and technical assistance, as well as to the Customer Portal. The portal is an online library containing the latest documentation, user guides, application notes and technical papers. It also provides easy access to the latest software updates and patches.

Benefits

- Secures investment dollars at a minimal yearly fixed cost
- Ensures the test system is operating at the most up-to-date level
- Keeps the test system compatible with the latest technology
- Minimizes downtime for required upgrades
- Customer Portal provides easy access to latest updates and documentation
- Reduced rates for standard training classes



A&D's Safety Belt software protection program ensures your system is up to date with the latest features and functionality available.

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Safety Belt Program Outline

Coverage	Updates for the licensed iTest, CAS and VirtualConsole software packages, including all standard device drivers and test cycle modules								
Availability	Easy 24/7 online access to all released updates through A&D's Customer Portal								
Help Desk Support	<p>Safety Belt includes a certain number of hours for Help Desk support. Hours are based on the number of systems covered by the program.</p> <table> <thead> <tr> <th>Number of Systems</th> <th>Included Help Desk Hours (Total)</th> </tr> </thead> <tbody> <tr> <td>1 - 5</td> <td>5</td> </tr> <tr> <td>6 - 10</td> <td>10</td> </tr> <tr> <td>11+</td> <td>20</td> </tr> </tbody> </table>	Number of Systems	Included Help Desk Hours (Total)	1 - 5	5	6 - 10	10	11+	20
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1 - 5	5								
6 - 10	10								
11+	20								
Documentation	Easy 24/7 online access through A&D's Customer Portal to standard product documentation, application notes explaining new features, Tips and Tricks and technical notes with update instructions								
Training	20% discount on any A&D standard in-houses training class (www.aanddtech.com/training)								
New Feature Implementation	Requests for future enhancements can be submitted through the Customer Portal. A&D will consider these requests throughout the release process. Each request will be evaluated and responded to in a timely fashion.								

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