Safety Belt for Servers

Software Protection Program

A&D Discover Precision

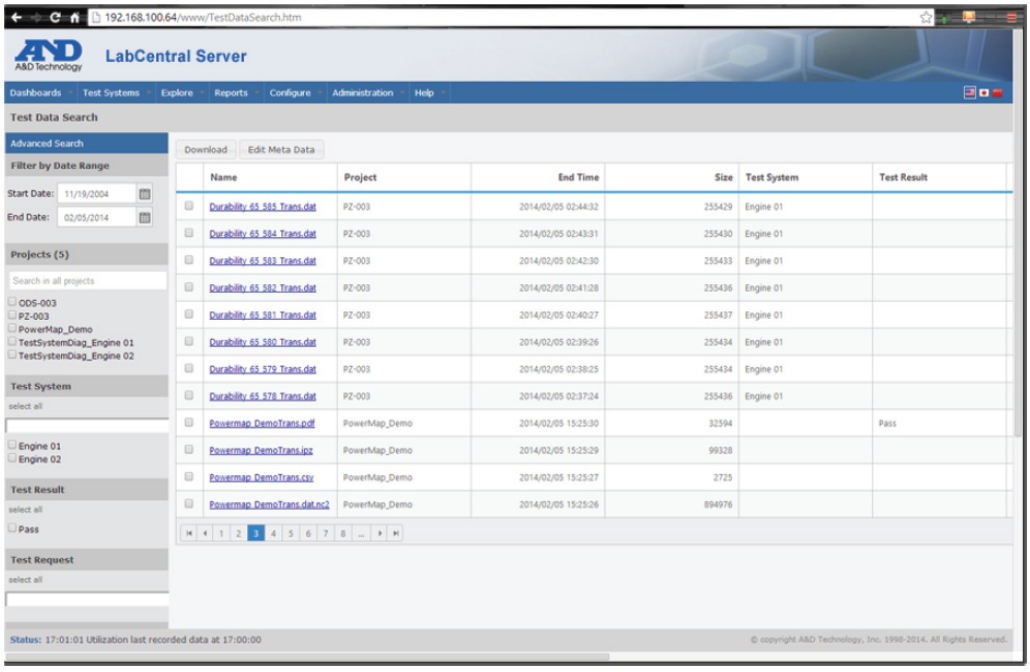
Secures the value of today's laboratory management system

The environment in which today's test laboratories are working is changing faster than ever. In order to allow for quick incorporation of new requirements, the server systems that support the test cell must be kept up to date at all times.

Safety Belt achieves exactly this by providing the latest technology advancements that are driven by upcoming market requirements. Regular software upgrades will ensure the compatibility with the actual industry-standard operating system and will keep the down time for upgrading the system capabilities to a minimum.

A&D's Safety Belt secures the initial laboratory investment at a minimal yearly fixed cost.

The program also includes access to A&D's Help Desk for diagnostic and technical assistance, as well as to the Customer Portal. The portal is an online library containing the latest documentation, user guides, application notes and technical papers. It also provides easy access to the latest software updates and patches.



A&D's Safety Belt for Servers software protection program ensures your system is up-to-date with the latest features and functionality available.

Benefits

- Secures investment dollars at a minimal yearly fixed cost
- Ensures the system is operating at the most up-to-date level
- Keeps the system compatible with the latest technology
- Minimizes downtime for required upgrades
- Customer/Portal provides easy access to the latest updates and documentation
- Server systems supported
  - LabCentral
  - LabMinder
  - LabReporter

Safety Belt for Servers

Software Protection Plan

Safety Belt for Servers Program Outline

Coverage	Updates for the licensed LabCentral, LabMinder and LabReporter, as well as licensed add-ons.
Availability	Easy 24/7 online access to all released updates through A&D's Customer Portal..
Help Desk Support	Safety Belt for Servers includes 10 hours of Help Desk support
Documentation	Easy 24/7 online access through A&D's Customer Portal to standard product documentation, application notes explaining new features, Tips and Tricks and technical notes with update instructions
Training	20% discount on any A&D standard in-houses training class (www.aanddtech.com/training)
New Feature Implementation	Requests for future enhancements can be submitted through the Customer Portal. A&D will consider these requests throughout the release process. Each request will be evaluated and responded to in a timely fashion.

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